



“The LexisNexis Legal Library is a fabulously wealthy resource and gives us all confidence to do our jobs better. It means we are not floundering or wasting money unnecessarily on referring a simple legal issue to an external law firm.”

Carillion's Requirements

Carillion is one of the UK's leading support services and construction companies, employing around 50,000 people, with annual revenues of £5 billion. Their in-house legal team supports this market leading company with business specific teams of lawyers based at three sites in the UK.

The in-house department strives to provide the business with the highest quality advice and has been awarded the Law Society's Lexcel Practice Management Quality Mark, which is only bestowed on those solicitors who meet the highest management and customer care standards – a rare feat for an in-house legal department.

As part of an ongoing drive to be more efficient and effective, Carillion wanted a solution that allowed them to access information across three sites, reduced their reliance on expensive external legal advisors, and gave them the confidence that their advice was of the highest standard.

The LexisNexis Solution

LexisNexis recommended LexisNexis Butterworths – the most comprehensive online research library for legal professionals, and the winner of the Online Product of the Year at the 2006 Legal Technology Awards.

Accessible from any of Carillion's locations, the LexisNexis Butterworths Legal Library enables the legal team to quickly find answers to an extensive range of legal queries. In addition, it reduces the need to engage external law firms decreasing both costs and turnaround time.

How Carillion Benefits

Richard Tapp, the Company Secretary and Director of Legal Services at Carillion, explained: “The team confronts a range of different issues. That means that it is vital to have a system like the LexisNexis Butterworths Legal Library which gives us the law we need at our fingertips and keeps everyone up to date with all the most recent changes in legislation.

“Having everything online definitely speeds up the legal process. It allows us to provide full and up to date access to all our lawyers over three distinct geographic locations without the cost, space demands or maintenance requirements of a physical library”

The implementation of the Legal Library from LexisNexis Butterworths not only accelerated delivery of accurate advice to particular queries, but it improved efficiency and lowered costs associated with hiring external counsel.

“The LexisNexis Butterworths Legal Library is the distillation of an entire physical library's worth of knowledge into a single, user friendly database in which you can have complete confidence”

Richard Tapp, Company Secretary and Director of Legal Services