

LexisNexis UK Enterprise Solutions Launches 'Managed Services' Offering

Forms preferred alliance with reputed hosting solutions provider e-know.net

London, 10 May 2010 – LexisNexis® UK (www.lexisnexis.co.uk), a leading provider of content-enabled workflow solutions including legal enterprise software, today announced LexisNexis® Managed Services, offering LexisNexis® Axxia® dna as a fully-hosted, integrated practice management application to customers. This new Software-as-a-Service offering allows small and mid-sized law firms to easily adopt a next-generation practice management platform, without the need to incur additional capital expenditure to implement the solution or undertake ongoing administration, maintenance and upgrade costs to use the solution.

Law firms adopting LexisNexis Managed Services benefit from secure, flexible and cost-effective access to a modern practice management platform that not only facilitates improved organisational performance, but also delivers business continuity and disaster recovery. The per user, per month subscription model means that customers can easily scale the solution up or down based on changing business requirements. As the management of LexisNexis Axxia dna is outsourced, customers' IT departments minimise overhead costs and free up valuable time to focus on other strategic technology projects within their firms.

LexisNexis Managed Services is provisioned through a preferred alliance with e-know.net Limited (www.e-know.net), a managed services and hosting solutions provider with an unrivalled track record in the UK legal sector. e-know.net has an enterprise-level, state-of-the-art data centre and employs legally qualified support staff to help address customer issues and needs.

"We worked closely with LexisNexis Axxia dna customers to develop an enterprise-class hosted solution that offers cost-effective, functionally rich and customisable technology. The solution can be tailored to customers' individual business needs, whether they pertain to the types of applications they require, disaster recovery, data security or other factors," said Tim Cheadle, General Manager, LexisNexis UK Enterprise Solutions.

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“The combination of our extensive legal sector expertise and e-know.net’s successful track record of providing hosted solutions to this market makes LexisNexis Managed Services a compelling proposition. Furthermore, we intend to gradually expand this offering to include other LexisNexis products.”

To make it easy for customers to deploy LexisNexis Axxia dna, LexisNexis Managed Services hosts their current practice management system with e-know.net whilst simultaneously migrating to the new solution to minimise business disruption. In addition, with the latest LexisNexis Axxia dna releases and upgrades made immediately available to LexisNexis Managed Services customers, they can always have the most up-to-date integrated practice management system underpinning their business.

LexisNexis Managed Services also offers LexisNexis Axxia dna customers the opportunity to host applications such as LexisNexis® InterAction®, Microsoft Exchange, Microsoft SharePoint, VoIP and document management. “This alliance is an exciting opportunity for both organisations. This formal arrangement will allow us to offer LexisNexis Axxia dna both as an “out of the box” as well as managed bespoke solution, which will greatly benefit our customers. We have more experience in providing hosted solutions to the legal sector than any other service provider. Similarly, LexisNexis’ market penetration today in the UK legal market is unequalled. This collaboration is a logical step for both parties,” added Nigel Redwood, Managing Director at e-know.net.

LexisNexis Axxia dna is a next-generation, fully-integrated practice management software designed to increase firms’ efficiency and profitability with legal accounting, time and billing, workflow, document and contact management in one integrated system.

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About LexisNexis

LexisNexis® (www.lexisnexis.com) is a leading global provider of content-enabled workflow solutions designed specifically for professionals in the legal, risk management, corporate, government, law enforcement, accounting, and academic markets. LexisNexis originally pioneered online information with its Lexis® and Nexis® services. A

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member of Reed Elsevier [NYSE: ENL; NYSE: RUK] (www.reedelsevier.com), LexisNexis serves customers in more than 100 countries with 15,000 employees worldwide.

In the UK, LexisNexis (www.lexisnexis.co.uk), is a leading provider of information and business solutions to the legal, accountancy, corporate, risk and public sectors. As a leading provider of software platforms, LexisNexis Enterprise Solutions works with customers to drive productive, efficient and reliable business decisions. Its solutions include LexisNexis® Visualfiles®, a case and matter management software; LexisNexis® Axxia® dna, a fully-integrated practice management software; LexisNexis® Streamline, a best-of-breed, single platform for legal and business process workflow management; LexisNexis® Redwood Analytics®, a business intelligence and budgeting software and services; and LexisNexis® InterAction®, a customer relationship management tool. LexisNexis UK has over 1,000 employees in the region.

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